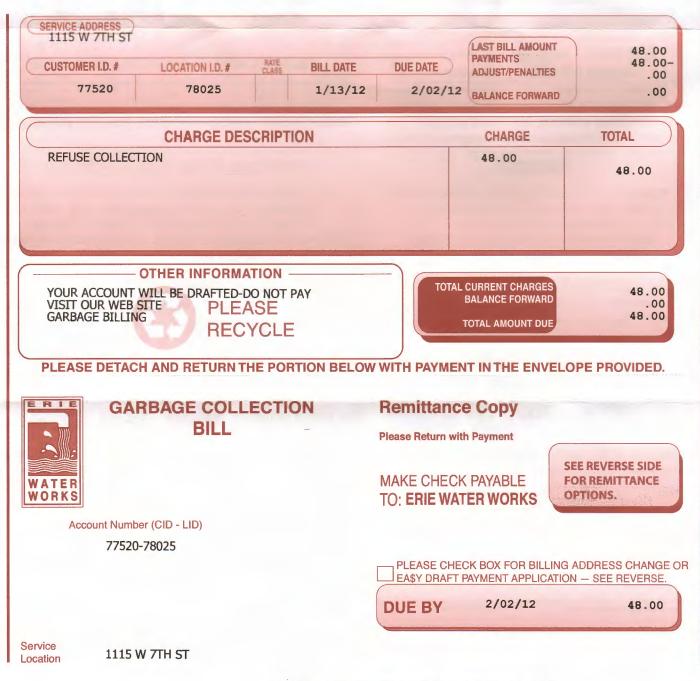


MAHLER MICHAEL 1115 W 7TH ST ERIE PA 16502-1105



KEEP THIS PORTION FOR YOUR RECORDS

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## VISIT OUR WEBSITE @ www.eriewater.org

# CUSTOMER SERVICE - 814-870-8000 BILL PAYMENTS & INQUIRIES

MAIL IN PAYMENTS: With Remittance Coupons:

Erie Garbage Billing ERIEBANK PO Box 251 Clearfield, PA 16830-0251 ELECTRONIC BANKING CHECKS Please Have Your Bank Send Your Payments to:

Erie Water Works PO Box 6179 Erie, PA 16512-6179

## BILLING OFFICE LOCATION:

Erie Water Works - Administration Building 340 West Bayfront Parkway Office Hours 8:00 a.m. to 5:00 p.m. (Mon-Fri) Closed legal holidays

#### BILLS MAY ALSO BE PAID AT:

ERIEBANK - All Branches, must have original bill and pay full amount

For your convenience, outside payment boxes are located at our Distribution Services facility, 240 West 12th Street (12th & Myrtle Streets) and at our Administration Building, at 340 West Bayfront Parkway

### DUE DATE:

If your bill is not paid on or before the specified due date, a 1.5% penalty will be added to the unpaid balance each month. Customers with overdue balances may be subject to termination of water service.

#### PAYMENT ARRANGEMENTS:

Contact our Customer Service Department to make payment arrangements. Call 814/870-8000, extension 71 for more information.

## 2012 GARBAGE RATE INFORMATION

PLEASE NOTE: Garbage services are billed at the rate of \$48.00 per living unit per quarter.

#### **GARBAGE & COLLECTION INFORMATION:**

Days (7:00 a.m. to 3:00 p.m.) Call 814-870-1391

Nights (11:00 p.m. to 7:00 a.m.) Call 814-870-1390

Questions on recycling and composting should be directed to 814-870-1450.

## PLEASE REMEMBER TO RECYCLE !!

Make checks payable to: ERIE WATER WORKS

### VISIT OUR WEBSITE TO PAY ONLINE!

The Erie Water Works accepts on-line payments. Simply log onto our website at <u>www.eriewater.org</u>. Click on the Erie Water Works online payment link and follow the on screen instructions. You can make a payment using a credit card or e-check.

#### PLEASE NOTE:

If you have a <u>pending Service Termination Notice</u>, please <u>do not pay via our web site</u>. Please contact our Customer Service Collections Department.

### CREDIT CARD, DEBIT CARD AND E-CHECK PAYMENTS

MasterCard, VISA and Discover credit cards, debit cards and e-checks are accepted for payments, either in person, over the phone by calling 814/870-8000, ext. 71, or via our web site at <u>www.eriewater.org</u>

CHANGE OF ADDRESS INFORMATION: Note: Only the deeded owner may sign PLEASE PRINT EA\$Y DRAFT BILL PAYMENT APPLICATION: PLEASE PRINT (Bank drafting of payments for future bills. Complete and return with payment.)

Last name	First Name/middle initial	Last name	First Name/middle initial
Property Service Address		Owner's mailing address	
Mailing Address		City, State, Zip Code	
City, State, Zip Code		Erie Water Works Customer ID (located on upper right hand corner of bill)	
Owner's signature		Owner's signature	
Daytime Phone/Evening phone	E mail address	Daytime Phone/Evening phone	E mail address

#### **EA\$Y DRAFT AUTHORIZATION AGREEMENT:**

#### PLEASE SEND A VOIDED CHECK IN WITH YOUR EA\$Y DRAFT APPLICATION

Ea\$y Draft is hereby authorized to initiate withdrawals or draw by electronic funds transfer from the names checking/savings account, for an amount charged at a participating merchant. In addition, the bank is authorized to charge to my/our checking/savings account the withdrawals initiated by Ea\$y Draft. In the event I/we cancel this authorization, I/we may do so by providing written notice to Erie Water Works, which notice shall be effective within seven business days after receipt. If my/our account does not have sufficient funds to cover the charge(s), I/we agree to pay a \$25 fee for NSF.