



PO Box 4103
Buffalo, NY 14264
National Fuel

1204

Amount Due
DIRECT PAY

MICHAEL K MAHLER
1115 W 7TH ST
ERIE PA 16502-1105

We will automatically deduct \$57.71 from your checking account on April 30, 2012.

Account Number 4629293 04

*A-16-DGY-AM-02070-13

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04-ER MICHAEL K MAHLER
1115 W 7TH ST
ERIE PA 16502-1105



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National Fuel

FOR EMERGENCIES CALL: 1-800-444-3130

For questions or service call National Fuel: (814) 871-8200 7:00am to 6:00pm Mon-Fri

Account Number: 4629293 04
Service Address: 1115 W 7TH ST
Name: MICHAEL K MAHLER
Service Classification: 01-PA RESIDENTIAL

We will automatically deduct \$57.71 from your checking account on April 30, 2012.

General Information

Your Natural Gas Delivery Company is:
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
1100 STATE ST
PO BOX 2081
ERIE PA 16512
Office Hours: Monday-Friday 8:30am to 4:30pm
WWW.NATIONALFUELGAS.COM

Account Summary as of April 9, 2012

(Complete detail of Current Month Charges on reverse side)

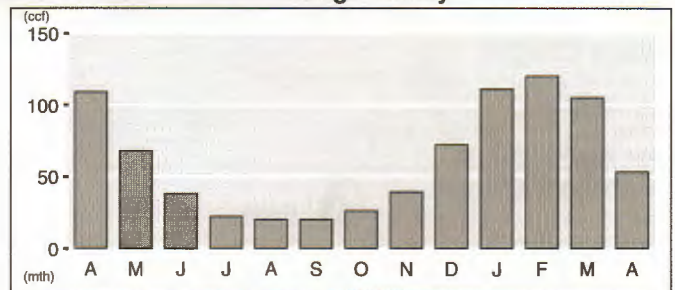
Last Month's Ending Balance	97.50
Direct Debit Payment Received	-97.50
Balance Remaining	0.00
Current Month Charges	57.71
Total Account Balance	57.71

Your Natural Gas Supplier is:
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
1100 STATE ST
PO BOX 2081
ERIE PA 16512
WWW.NATIONALFUELGAS.COM

Budget Plan

Have you considered the Budget Plan?
If you enroll in the Budget Plan, your monthly payment amount would be **\$69.00** based on your prior usage and current billing rates. Please go to our website to enroll or call us.

Usage History



Daily Average Temperature this period: This year 51° Last year 36°

Gas Usage

Meter No.	Present Read Date	Present Read	Present Read Type	Prev. Read Date	Prev. Read	Prev. Read Type	Additional CCF	Total Meter CCF
8468619	04/04/2012	3701	COMPANY	03/06/2012	3648	COMPANY	0	53
Total Consumption (ccf) for 29 days				12 Month Total Usage 694 ccf		12 Month Average 57 ccf		Next Meter Read on or about 05/04/2012

Messages

Thank you for your payment.

A rate schedule, an explanation of how to verify the accuracy of your bill and an explanation of the various charges is available for inspection in National Fuel Customer Assistance Centers and on our web site at www.nationalfuelgas.com.

We will automatically deduct \$57.71 from your checking account on April 30, 2012.

Please call with any question or complaint prior to the due date.

BILLING INFORMATION - Understanding your bill

The State Regulatory Commission approves all charges for gas service. You may review a copy of our current rate schedule at any of our offices. You may do this to check your monthly bill or to read about various charges on your bill. Terms that may appear on your bill are described below.

Bill Payment: You can pay your bill by mail, by Direct Pay, online or at our local offices. You can also pay at any authorized payment agent where there will likely be a processing fee assessed by the agent at the time of payment.

Budget Plans: National Fuel offers several flexible budget plans. The most popular plan allows you to spread your payments over 12 months. Another lets you spread your payments over 10 months (from September through June), and then, in July and August you would pay for the actual amount of gas used.

CCF: One hundred cubic feet of gas; a measure of quantity. One ccf will heat about 160 gallons of your tap water to 130° F - the average hot water temperature.

Customer Charge: A monthly charge to cover Natural Gas Distribution Company costs such as maintaining the gas lines, meter reading and billing.

Delivery Charges: The charges for the delivery of natural gas from the point of receipt into the Natural Gas Distribution Company's system. The Pennsylvania Public Utility Commission regulates delivery prices and services.

GAC (Gas Adjustment Charge): A charge that reflects the monthly changes (up or down) in the Company's actual cost of purchased gas.



Gas Supply Charges (commodity): The charges for basic gas supply service, which is sold either by volume (ccf or mcf) or heating value (dekatherms). The Natural Gas Supplier you have chosen sets commodity prices and charges.

Neighbor-For-Neighbor Heat Fund: You may make voluntary donations to this fund to help qualifying individuals pay their utility bills.

Notice of Electronic Check Conversion: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you want to opt out and not have your payments collected electronically, please contact us.

Online Services: You can set up automatic payments, view billing and payment history, sign up for budget billing, and even submit meter readings.

State Tax Adjustment: A surcharge on gas rates charged to customers, which permits utilities to recover portions of various state taxes.

Current Month Charges		57.71
Includes the following Gas Supply and Delivery Service Charges:		
Gas Supply Charges		
		
Commodity:	53 ccf x 0.532960	28.25
Total Gas Supply Charges:		28.25
Delivery Service Charges		
		
Customer Charge		12.01
Delivery of 50 ccf x 0.364850		18.24
Delivery of 3 ccf x 0.261270		0.78
Gas Adjustment Charge of 53 ccf x -0.028080		-1.49
State Tax Adjustment		-0.08
Total Delivery Service Charges:		29.46

Customers with Hearing Disabilities (TDD/TTY):

Dial 7-1-1 or 1-800-662-1220

For Gas Emergency provide Relay Operator with
1-800-444-3130

For Billing/Service provide Relay Operator with
(814) 871-8200

Please address all correspondence to:

National Fuel
Attn: Correspondence
1100 State St.
Erie, PA 16501